

AMENDMENT TO CLAIMS

1. - 34. (Canceled)

35. (original) A method of using a computerized guide for transferring software from a network server to telecommunications equipment in a remote location using a mobile computer, comprising:

loading an updated version of a software program on the network server;

providing the guide adapted for independent use by a technician having self-guided instructions for accessing the software program on the network server, downloading the software program from the network server to the mobile computer, connecting the mobile computer to the telecommunications equipment, accessing the software program downloaded onto the mobile computer, and transferring the software program from the mobile computer to the telecommunications equipment; and

following the instructions in the guide to access the software program on the network server, download the software program from the network server to the mobile computer, connect the mobile computer to the telecommunications equipment, access the software program downloaded onto the mobile computer, and transfer the software program from the mobile computer to the telecommunications equipment.

36. (original) The method of claim 35, wherein instructions for accessing, downloading, and transferring the software program from the network server are accessible at a plurality of locations at the same time to a plurality of technicians servicing the telecommunications equipment.

37. (original) The method of claim 35, wherein at least one set of instructions further comprises a display of an icon.

38. (original) The method of claim 37, wherein the icon is associated with the software program and the at least one set of instructions further comprises a description of the software program associated with the icon.

39. (original) The method of claim 35, wherein the guide comprises a printed guide.

40. (original) The method of claim 35, wherein the guide comprises an on-line guide.

41. (original) The method of claim 39, wherein providing the guide further comprises providing an online guide and wherein after following the instructions in the printed guide the method further comprises following the instructions in the on-line guide only.

42. (original) The method of claim 35, further comprising sending an electronic mail message to each mobile computer in the network when the updated version of the software program is available on the server.

43. (original) The method of claim 35, wherein loading an updated version of a software program on the network server further comprises loading the updated version of the software program for each of a plurality of equipment in use in a telecommunications system.

44. (original) The method of claim 35, wherein the instructions for accessing a software program on the server further comprise instructions for accessing software programs for the telecommunications equipment of a plurality of vendors.

45. (original) The method of claim 35, wherein the telecommunications equipment comprises a multiplexer.

46. (original) The method of claim 35, wherein the software program comprises a digital loop electronics software program.

47. (original) The method of claim 35, wherein the software program comprises a testing software program.

48. (original) The method of claim 35, wherein the instructions for accessing a software program on the server further comprise instructions for accessing and using software programs for mobile computer tools.

49. (original) The method of claim 35, wherein the instructions for accessing a software program on the server further comprise instructions for accessing and using software programs for servicing radio functions on mobile computers.

50. (original) The method of claim 35, wherein the instructions for accessing a software program on the server further comprise instructions for accessing and using software

programs adapted as job aids for servicing the telecommunications equipment.

51. (original) A method of using a computerized guide for transferring software from a network server to a multiplexer in a remote location using a mobile computer, comprising:

loading an updated version of a software program on the network server;

providing the guide adapted for independent use by a technician having self-guided instructions for accessing the software program on the network server, downloading the software program from the network server to the mobile computer, connecting the mobile computer to the multiplexer, accessing the software program downloaded onto the mobile computer, and transferring the software program from the mobile computer to the multiplexer; and

following the instructions in the guide to access the software program on the network server, download the software program from the network server to the mobile computer, connect the mobile computer to the multiplexer, access the software program downloaded onto the mobile computer, and transfer the software program from the mobile computer to the multiplexer;

wherein the guide is accessible to a plurality of technicians at a plurality of locations at the same time.

52. (original) The method of claim 51, wherein loading an updated version of a software program on the network server further comprises loading updated versions of software programs for multiplexers of a plurality of vendors, and wherein the guide further comprises instructions for accessing the software programs for multiplexers of a plurality of vendors.